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# PRIVACY POLICY

Last Updated: 27 March 2026

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## 1. Introduction

Q-Sol Pharma is committed to protecting your privacy and ensuring that your personal information is collected and processed in accordance with the Protection of Personal Information Act, 4 of 2013 (POPIA).

This Privacy Policy explains how we collect, use, and protect personal information when you visit our website:

[www.qsolpharma.co.za](http://www.qsolpharma.co.za)

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## 2. Nature of Website

This website is intended to provide general information about our pharmaceutical manufacturing operations and services.

We do not sell products directly to consumers via this website.

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## 3. Information We Collect

We may collect personal information in the following ways:

### Information You Provide

- Name and surname
- Email address
- Contact number
- Company name
- Any information submitted via contact forms or email

## Automatically Collected Information

- IP address
  - Browser type
  - Device type
  - Pages visited
  - Date and time of access
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## 4. Purpose of Processing

We collect and process personal information for the following purposes:

- Responding to enquiries
- Providing information about our services
- Communicating with clients or potential partners
- Improving website performance and user experience
- Ensuring website security

We do not sell or distribute personal information to third parties.

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## 5. Sharing of Information

We may share information only when necessary:

- With trusted service providers (e.g. website hosting, analytics)
- When required by law
- To protect our legal rights

All third parties are required to handle information securely.

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## 6. Data Security

We implement reasonable technical and organisational measures to protect personal information against:

- Unauthorised access
- Loss or misuse
- Alteration or destruction

However, no online system can be guaranteed to be completely secure.

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## 7. Cookies

This website may use cookies to:

- Improve user experience
- Analyse website traffic

You may disable cookies in your browser settings if preferred.

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## 8. Your Rights (POPIA)

You have the right to:

- Access your personal information
  - Request correction or deletion
  - Object to processing
  - Lodge a complaint with the Information Regulator
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## 9. Information Officer

Information Officer:

D Maree  
Site Manager  
Q-Sol Pharma

Email: [dmaree@qsolpharma.co.za](mailto:dmaree@qsolpharma.co.za)

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## 10. External Links

This website may contain links to third-party websites.  
We are not responsible for their content or privacy practices.

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## 11. Updates to This Policy

We reserve the right to update this Privacy Policy at any time. Changes will be published on this page.

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## 12. Contact Details

Q-Sol Pharma

Email: [dmaree@qsolpharma.co.za](mailto:dmaree@qsolpharma.co.za)

Telephone: +27 83 639 2449

Website: [qsolpharma.co.za](http://qsolpharma.co.za)